Press Release For immediate release

Statement on Fraudulent Website

(Hong Kong, 28 October, 2026) Chiyu Banking Corporation Ltd. ("Chiyu Bank") would like to alert its customers and the general public to the following fraudulent website:

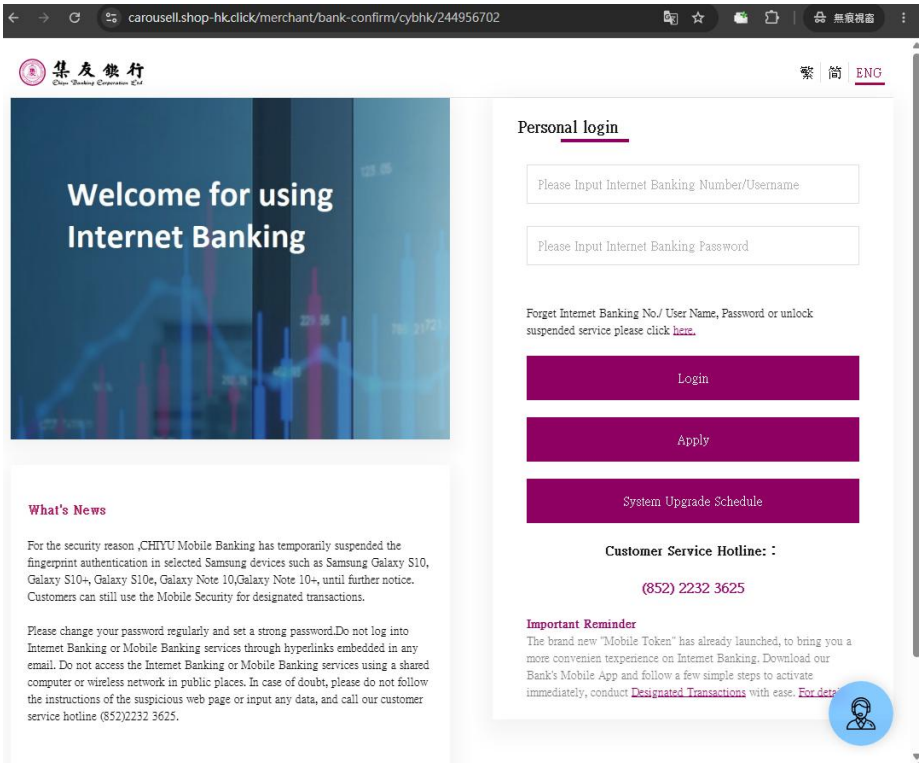
hxxps[:]//carousell[.]shop-hk[.]click/merchant/bank-confirm/cybhk/244956702

Chiyu Bank hereby clarifies that it has no connection with the website involved. Meanwhile, Chiyu Bank will report the case to the Hong Kong Monetary Authority.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of Chiyu Bank (www.chiyubank.com) directly into the browser address bar, or through the Chiyu Bank's Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through attachments, hyperlinks, QR codes embedded in e-mails or on websites. For more security information about Chiyu Bank's electronic banking services, please visit https://www.chiyubank.com/cyben/index/bazx/index.shtml.

Anyone who has logged into the aforesaid fraudulent website and provided personal information should contact Chiyu Bank's Customer Service Hotline at (852) 2232 3625 and the Hong Kong Police Force.

Below is the screenshot of the fraudulent website:



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